In early 2015, Erie County Central Police Services 911 deployed Text to 911.

Text to 911 is the ability to send a text message to reach 9-1-1 call takers from your mobile phone or device.

Text to 911 is designed as an alternate means to contact 9-1-1 in situations where it is dangerous or impossible to place a voice call.

Text to 911 is intended primarily for use in two emergency scenarios: for those individuals who are hearing or speech impaired and for those unable to make a voice call (e.g., a medical emergency renders an individual unable to speak, during a home invasion or abduction).

Making a voice call 9-1-1 is still the fastest, most efficient way to reach emergency help.

The Facts About Text to 9-1-1

What Everyone Should Know About Text to 9-1-1

ERIE COUNTY
CPS
CENTRAL POLICE SERVICES

Mark Poloncarz, Erie County Executive

John Glascott, Commissioner